PITTSBURGH
INTERNATIONAL AIRPORT

Identity Matters @ our Smarter Airport

Our 5-Year Smart Plan is moving to Smart Projects as we create our Smarter Airport.
A new identity management system and badging scheme are coming to PIT in Q4.

KNOW

ACAA's Access/ID Office will be transforming the way it does business in the 4th Quarter of this year, and it impacts every team member, contractor and visitor needing access to various parts of our facilities. We're putting our Smart Strategic Plans into motion with tangible Smart Projects these days. Today's update is that we're creating a new ACAA Identity Management System (IDMS) and revising our badging scheme in Q4. Our Access/ID Office will operate in a more efficient way — with increased data accuracy, improved customer service and a more secure way of processing and issuing badges.

SAY

Transforming travel at our Smarter Airport begins with putting the passenger first. In order to do that, our team members have to get to the places they're needed to support our passengers. Whether it's on a jet bridge, the tarmac, the control tower, the terminal or anywhere in between, Identity Matters. A new Identity Management System — or IDMS — at PIT will be used for all credentialing processes starting in Q4. The MyPITID system will be used for things like new badge applications, vehicle and visitor passes and more. It also will automate and streamline the badging process, making application and renewal experiences seamless and efficient. It also means fewer visits to the Access/ID offices for authorized signatories, who can take care of things from their desks. A lot of paper forms are going away, as we're switching to online forms, and number of colored badges will be reduced from the five we use today, to just three colors — all in an effort to simplify and make us more efficient. When implemented, it will showcase PIT's progressive view of the future.

DO

No action is necessary on anyone's part at this point. Starting in late summer, we'll all receive information and direction on both the new Identity Management System and the new badging scheme. Just understand that for every team member, we've got you covered, as we enable, equip and empower you to drive us to the Smarter Airport we envision for ourselves. Your Identity Matters as we create our Smarter Airport that will transform travel, this is a Smart Project designed to help us do just that. To learn more, team members can watch a short video available on flypittsburgh.com and the ACAA Intranet, or scan the QR code to the right. *Questions can be sent to AskMyPITID@flypittsburgh.com.*