



ALLEGHENY COUNTY AIRPORT AUTHORITY
PITTSBURGH INTERNATIONAL AIRPORT
ALLEGHENY COUNTY AIRPORT

LOST AND FOUND POLICY

Purpose:

The Allegheny County Airport Authority (the Authority) is committed to the improvement of the passenger experience and customer service. Our vision is to transform Pittsburgh's airports to reflect and serve the community, inspire the industry, and advance our region's role as a world leader. To further enhance the passenger experience, the Authority makes reasonable efforts using available information to return lost items to rightful owners. This policy is hereby enacted to provide standardized and controlled guidelines for the attainment, storage, and return or destruction of property lost and found at the Airport.

Policy:

The Authority recovers items found at the Airport, including in parking garages, restrooms, baggage claim, restaurants, shops, and security screening areas. Recovered items shall be available for return to their rightful owner for a period not to exceed thirty (30) days. If no return is completed within thirty (30) days, the item shall then be deemed the property of the Authority.

Any person attempting to claim rightful ownership of an item must provide valid identification, a detailed description of the item, and other ownership documentation as applicable. Determination of rightful ownership and the return of lost items is within the sole discretion of the Authority.

This policy does not apply to items lost in or on aircraft, gates, or ticket counters; nor does it apply to lost luggage that was checked. Such items are subject to the policies of airlines. Contact your airline for details.

Items deemed by the Authority to be hazardous or unsafe shall not be subject to this policy and are not eligible for return. These item(s) shall be discarded, and law enforcement shall be notified as appropriate.

Auction:

The Authority holds an annual auction of items that were lost and found which have become the property of the Authority. All electronic devices sold at auction shall have the hard drives removed or erased prior to sale. Apple iPad and iPhones, along with any other electronic device containing a hard drive unable to be removed or erased, are not sold at auction. These items are returned to the manufacturer and recycled.

**If you have lost an item, we are here to help.
Please call the Information Desk at (412) 472-3525.**

Pittsburgh International Airport
Landside Terminal, 4th Floor Mezz.
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(412) 472-3500 | FLYPITTSBURGH.COM