

Pittsburgh International Airport | Parking Information.

Welcome to Pittsburgh International Airport (PIT) parking products and services, aiding your preferred parking choices and providing information throughout your airport experience to make your journey easy and seamless.

From fall 2024 through spring 2025, we are replacing and updating our parking control systems, by product/lot, including all access control gates, payment solutions and reservations software – each introduces the latest parking innovations, enabling seamless access and independent controls for our parking patrons. As we step closer to opening our new terminal building, parking will also showcase several transformative benefits, including the use of Smart-Mobiles for secure payments and License Plate Recognition (LPR) technologies for contactless parking.

Safety first

At PIT, the safety and security of passengers and team members is a consistent priority, and it is supported by a comprehensive CCTV network, alongside the visible presence of regular patrols throughout all our parking lots 24/7. We encourage everyone to report any unusual activity directly to our parking team or the Police Department.






We make every effort to make sure PIT parking facilities are continuously safe and secure. We recommend you remove any valuables from your vehicle, ensure our parking brake is on, lock all windows and doors and remember to take your parking ticket with you.

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|----|------------------------------------|------------------|--|
| 1. | ACAA Airport Information | 1 (412) 472 3525 | or via any airport courtesy phone. |
| 2. | LAZ Parking Control Team | 1 (412) 472 5050 | or via any parking facility intercom at bus shelters & pay stations. |
| 3. | Allegheny County Police Department | 1 (412) 472 5576 | or via 911. |

PLEASE DRIVE SLOWLY! Keep our parking lots safe by slowing down, following the posted speed limit and using designated pedestrian routes.

How to find parking lots

Using ZIP codes with mobile devices to find the PIT parking lots can result in misdirection, use the following links for Google Maps to bring you to our parking gates:

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|----|---|--------------------------|
| 1. |  PIT Executive Parking | Map link |
| 2. |  Short Term (Garage) | Map link |
| 3. |  Long Term Lot, includes Hyatt Regency Hotel | Map link |
| 4. |  Extended (Shuttle) Lot | Map link |
| 5. |  Economy (Walking) Lot | Map link |

Choosing the right parking product/lot

Selecting your preferred parking product/lot is dependent upon your individual needs, budget or expectations. We've prepared some highlights to help inform your decision:

PIT Executive Parking

This lot is restricted to pre-booked parking reservations or patrons with a regular, hassle-free need applying for monthly leases. It offers assurance and flexibility to provide a close and covered parking space for every trip from PIT. Limited parking capacity of 145-spaces (including 5-ADA spaces). We have restricted access to these spaces to ensure a spot is readily available for our premium parking patrons – *look out for weekend offers!*

Short Term (Garage)

Ideal for short duration stays up to 5-7 days, this lot is perfect for business travellers, couples or those seeking an easy and prompt parking experience.

The lot is connected to the terminal, and our garage supports a hassle-free experience for passengers. Accessible via the main southern perimeter approaches, parking is first presented to Level 3 (roof-top) on the southern side, with ramped access to Level 2, revealing additional covered parking capacity and access to the northern section of Level 3. In this lot, parking is typically less occupied!

ADA parking is available on both levels, including van-accessible spaces with electric charging on free-to-connect on Level 2.

Note: Level 1 is limited to PIT Executive Parking and Car Rental Returns. No drive-up parking is available within this ground level.

Long Term Lot

A preferred parking option for most traveller needs, this lot offers close and expedient walking distances to/from the terminal. This is a competitively priced option with individual savings on daily rates via reservations. Shorter duration stays are applied at 30-minute intervals. This is PIT's largest capacity parking lot +6,000 spaces. It offers a close to terminal experience, connected by a moving walkway. Using the moving walkway, the lot is effectively divided into quadrants enabling short walking distances of approximately 2-3 minutes throughout all areas.

ADA parking is available in the rows adjacent to the moving walkway doors, plus additional capacity on the north alongside additional electric charging points, free-to-connect, located in Zone 8A-8C.

Extended (Shuttle) Lot

Ideal for 1-2 week holiday breaks or extended lengths of stay, this is a low-cost parking option with a free bus shuttle to ease transfers to/from the terminal. The shuttle serves three to four designated bus stops, dependant upon operational demand, within the lot and transfers departing passengers to the Terminal Departures level for easy access to airline check-in. The arrivals experience is just as easy, with pick-up via the Commercial Arrivals curb at Door 6, located on the Baggage Reclaim level. Bus shuttles operate on-demand service with wait times of less than 5-minutes and journey times between 5-10 minutes, subject to airport conditions.

Economy (Walking) Lot

A cost-effective, budget parking option – *you simply cannot park for less at PIT!* This is an in-demand parking option, so we recommend parking patrons reserve a spot, as capacity is limited and can be full during peak season. ADA parking is available within the central section. Although a popular parking option, this is not recommended for those struggling to walk longer distances, particularly during inclement weather seasons.

Parking Reservations

Planning your travel journey should also include securing a preferred parking spot at PIT.

We recommend using our new parking reservations platform, revealing a parking option for every passenger audience with cost-savings for every transaction compared to gate rates. PIT Parking is not available via any third-party or affiliates. You cannot park closer than our official on-airport parking products/lots. Make a parking reservation directly with PIT using: www.flypittsburgh.com/parkingreservations with additional parking options information via airport site www.flypittsburgh.com/parking.

PIT parking reservations guarantee you a spot in your preferred parking product/lot. During peak seasons, our capacity can be limited, prompting temporary closures and activating diversions to alternative lots. However, patrons with a valid reservation can by-pass diversions with open access via scanned QR codes to enter.

Refer to our parking reservations site for more information, with the following common questions answered:

- **Can I change or cancel my booking?**
Your online parking reservation can be managed at any time prior to your booked arrival date/time, free of charge within your booked period. You are unable to extend your booking once you have entered the parking lot. Any overstays will be charged standard daily rates at the exit gates according to the lot you are in.
- **How do I access to the parking gates without a ticket?**
Your parking reservation will issue you with a unique QR code on your booking confirmation. Present your QR code to the parking scanner at entry (do not press for a ticket). If using your smart mobile to present your QR code, make sure the brightness controls are dialled-up to enable a clear and accurate read for swift automated access. If you encounter any issues, press the intercom for on-site assistance.
- **How to I access parking discounts?**
All reservations are discounted against the gate rates – saving you money for every day of your stay. We recommend you to set-up an account to ease future travels and ensure you opt-in for our marketing offers.
- **Lost Reservations & QR Codes**
Using the reservations platform, QR codes can be re-sent to your registered email account, even if you are making a reservation on behalf of someone else. This includes a duplicate receipt and complete visibility of all your prior transactions within new accounts.
- **Passwords Security**
Refer to the reservations site for more information. Our new platform uses ‘One Time Passcodes’ (OTP) protocols, which avoids the risk of common passwords being used that could jeopardize your online security. OTP passcodes are shared to your registered email account each time you access your reservations site.

Accessible Parking

All parking products, lots and supporting bus shuttle services are fully compliant with ADA.gov Accessible Parking Spaces guidance. Designated spaces are provided on a first-available basis. We are unable to reserve an individual parking spot. ADA spots, including van accessible are typically located within the shortest distances to connected services, i.e. bus shelters, moving walkway access points or closest to the terminal doors. Refer to [Parking Maps](#) for all listed parking locations.

Note: Although parking reservations are accessible for all parking patrons, Handicapped patrons with valid placards or permits are eligible for a discounted rate aligned to the Economy Lot. Patrons are directed to press for a standard drive-up (gate rate) ticket and present it to a cashier lane at the main exit plaza for validation of the ADA placard or permit to receive the discount.

Reservations cannot be discounted online due to the validation processes. Refunds are not available for ADA patrons via online reservations.

Security Escort (I don't feel confident or safe walking to the car on my own).

During overnight periods and periods of low activity (11:30 p.m. -3:30 a.m.), our parking operator can assist lone patrons for personal safety. Call our parking team at (412) 472-5050 for support.

Snap a photo of your spot!

It's easy to forget where you parked your vehicle. To eliminate any doubt of the location of your car upon your return to PIT, use your smartphone for a pin-drop location, take a photo of your parked location with the parking zone marker inside the frame or note your parked location on the back of the parking ticket in the space provided.

Winter Operations

During inclement weather, we will be keeping airport roads and parking lots clear of snow. Check the weather forecast before your travels to prepare your return journey and consider reserving a covered spot. If your car needs a 'jump-start,' our LAZ Parking team is available to help. Call (412) 472.5050 for on-site assistance.

Parking Receipts

Printed receipts can be easily misplaced, misprinted, damaged or lost. This can be easily rectified on-site via the parking equipment intercoms for reissue, or post-parking using our parking information pages via flypittsburgh.com. Complete the form link: <https://flypittsburgh.com/request-a-parking-receipt/> a copy receipt to be emailed to you.

Preferred Payments

PIT accepts major credit cards, including *American Express (Amex), Discover, Mastercard & Visa*, also accepted via our online Parking Reservations. Cash payments are supported via our designated Pay Stations, located at either ends of the centralized moving walkway or via the nominated cashier lanes upon exit. Check payments are not accepted.

Our new parking equipment will include a variety of smart-mobile payments. Simply scan your ticket bar code and select your preferred payment method, including *Apple Pay & Google Pay*.

Registered users of *PIT eXpress Pass* or Lease holders for *PIT Executive Parking* can also set-up ACH/Direct debits for account monthly payments.

PIT eXpress Pass is a seamless, pay-as-you-go parking option.

Using toll-tag technology as the highways *E-Z Pass*, registered patrons can access most parking lots via priority lanes. Patrons will need to register their existing toll-tag or purchase a new tag via our on-site LAZ Parking offices. Visit www.pitexpresspass.com for more details.

Request for Refunds

You can cancel your parking reservation at any time, prior to your date/time of entry. We are unable to issue a refund after this time. Should there be any unintended charges attributed to the parking reservation, i.e. duplication, please share a copy statement to confirm the line item and value with info@flypittsburgh.com. Select *parking* within the selections for a refund. A case reference will be provided and responded to swiftly.

Free Parking

Use of the Terminal curbside areas: Departures (Drop off), Arrivals (Pick up) and Commercial curbs (authorized vehicles) is strictly limited to intended activity only. No dwell-time or parking is allowed. The Short Term Garage is the most convenient parking location for short duration stays with parking rates applied at 30-min intervals, a similar option is also available via Long Term Lot. Patrons can park in the Extended (Shuttle) Lot, up to a maximum of 60-minutes, enabling automated free exits within the first hour. Any durations beyond this free parking period are chargeable at the advertised rate, also by 30-minute intervals. Refer to PIT Parking Rates for your preferred option.

Prolonged Parking Durations

Typical parking durations are up to 14-days, plus common occurrences up to 30-days stay for business travellers. Any length of stay beyond 45-days, activates ACAA's Abandoned Vehicle Policy, prompting formal proceedings to identify the owner and move the vehicle to a secure compound, as notified to the Police. To accommodate prolonged periods of stay, PIT parking patrons can stay for any length, yet request inform prior information is shared to our parking operator to prevent unintended formal actions.

Oversized Vehicle Parking

The PIT parking garage and lots are designed for passenger vehicles, excluding oversized vehicles, trailers or campervans/RVs etc. Vehicles that occupy more than one designated space or vehicles exceeding 17ft in length, 7ft wide or 8ft in height are subject to citation, additional fees and/or towing at the vehicle owner's expense. This includes modified/specialist vehicles or plant machinery.

Useful links

Airport Parking Information Options	www.flypittsburgh.com/parking
Airport Parking Reservations	www.flypittsburgh.com/parkingreservations
Accessibility Information	https://flypittsburgh.com/pittsburgh-international-airport/terminal-information/accessibility/
Request a parking Receipt	https://flypittsburgh.com/request-a-parking-receipt/
Contact Us	https://flypittsburgh.com/pittsburgh-international-airport/contact/contact-us